Dane County Congregate Satisfaction Survey 2019

RESPONDENTS: 592
Q1: How would you rate the taste of the food?
Responses: 587 Skipped: 5

2019:
96% Satisfied
3% Not Satisfied
1% No Opinion

2018:
89% Satisfied
11% Not Satisfied
Q2: How would you rate the appearance of the food?

Responses: 587  Skipped: 5

- 97% Satisfied
- 2% Not Satisfied
- 1% No Opinion
Q3: How many servings of fruit do you usually eat per day?

Responses: 582 Skipped: 10

60% Consume recommended amount
39% Consume less than the recommended amount
<1% Don"t know
Q4: How many servings of vegetables do you usually eat per day?

Responses: 584 Skipped: 8

- 27% Consume the recommended amount
- 73% Do not consume the recommended amount
- <1% Don't know

<table>
<thead>
<tr>
<th>Servings</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zero</td>
<td>19</td>
</tr>
<tr>
<td>One</td>
<td>192</td>
</tr>
<tr>
<td>Two</td>
<td>217</td>
</tr>
<tr>
<td>Three</td>
<td>105</td>
</tr>
<tr>
<td>Four</td>
<td>25</td>
</tr>
<tr>
<td>Five or more</td>
<td>25</td>
</tr>
<tr>
<td>Don't know</td>
<td>1</td>
</tr>
</tbody>
</table>
Q5: When you eat at the dining center, how much of your total daily food intake is from this meal?

Responses: 559 Skipped: 33

2019:
- 45% Less than half
- 35% Half
- 20% More than half

2018:
- 36% Less than half
- 41% Half
- 36% More than half
Q6: Are the hot foods hot when served?

Responses: 572 Skipped: 20

89% Yes
4% No
7% No Opinion
Q7: Are the cold foods cold when served?
Responses: 567 Skipped: 25
95% Yes
5% No
Q8: How often do you feel lonely?
Responses: 564 Skipped: 28

56% Never/Rarely
37% Sometimes
7% Often
Q9: Would you recommend the Dining Program to a friend or family member?

Responses: 570 Skipped: 22

94% Yes
2% No
4% Don’t know
Q 10: What prevents you from attending the dining center more often?

- Lack of or cost of transportation
- Other activities with friends
- Appointments
- Arthritis
- Bad health
- Bad weather
- Choose to eat at other places
- Dietary concerns
- Distance
- I forget
- I only come on bingo days
- I still do some cooking
- The menu
- Too many carbohydrates
Q11: If there is one thing you especially appreciate about the Dining Program, what would that be?

- Friendliness of staff
- Taste of food
- Having a balanced and complete meal
- The ability to eat with friends and relatives
- Atmosphere of the dining site
- Availability
- Being in the company of others
- Being served
- Affordable
- Don’t have to cook for myself
- Food portions
- Ability to eat fruits and vegetables
- Location
- Variety
Q12: If you could change one thing about the Dining Program what would that be?

- More variety
- Larger servings
- Add the carbohydrate count to menus
- Add more days
- Change the menu more often
- Better desserts
- Too many carbohydrates
- Add condiments
- Too much sodium
- Don’t overcook the vegetables
- Fewer cold meals
- Warmer food
- Have music or entertainment during the meal
- Less fatty food
- More salads
- More color variety in meals
- Fewer repeats
Meal Site Respondents

- Beth Israel: 30
- Cranberry Club: 17
- DeForest Family Restaurant: 25
- Festival Foods: 27
- Fink’s Café: 32
- Fitchburg: 24
- Lussier Center: 13
- McFarland Meadowood: 6
- Messiah Lutheran: 14
- Middleton: 15
- Monona Meadows: 7
- Northwest Dane: 7
- Oregon: 9
- Romnes: 20
- Sugar River: 16
- SW Dane: 9
- Warner Park: 13
- Waunakee: 25
- Ziggys: 51

2019: 592 Respondents
2018: 507 Respondents