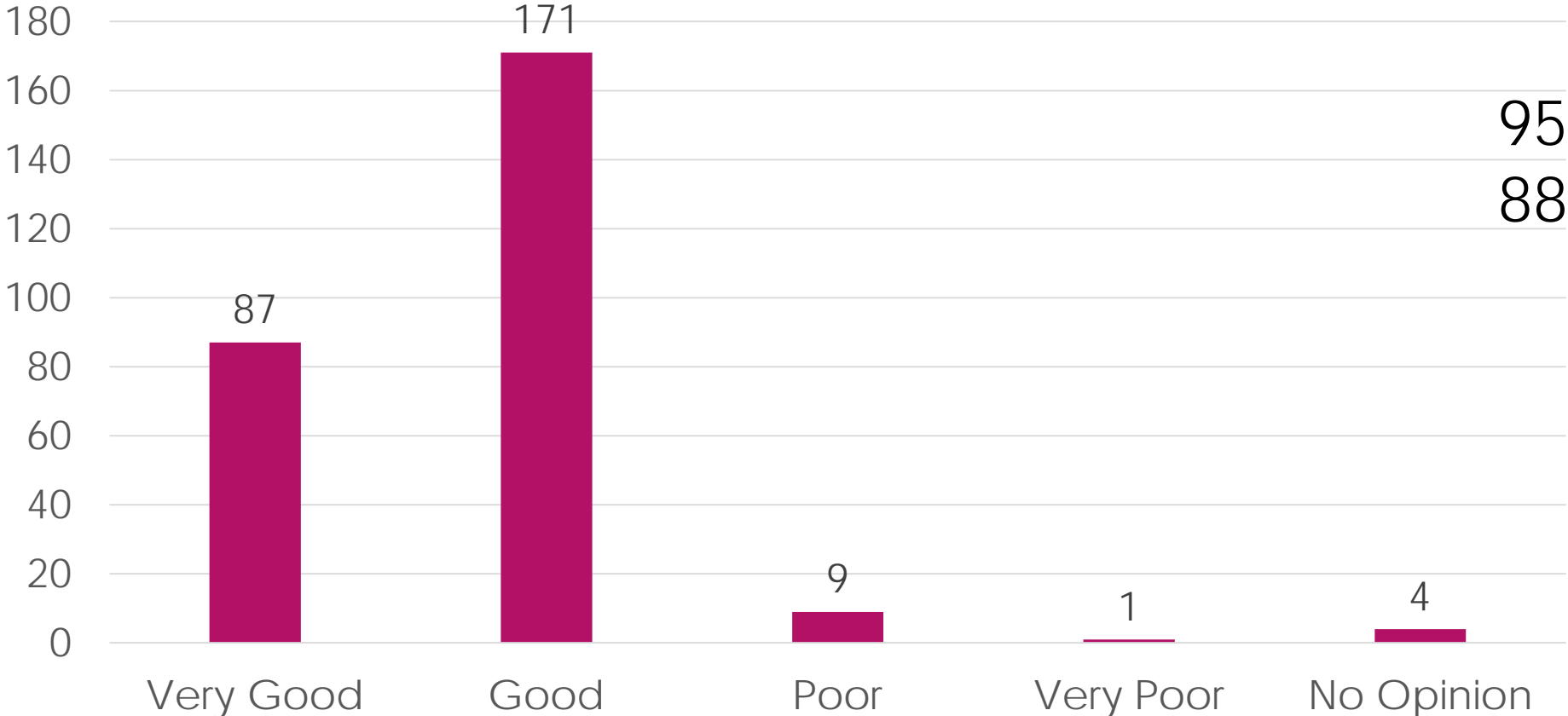


Dane County Home Delivered Meals Satisfaction Survey 2019

RESPONDENTS: 273

Q1: How would you rate the taste of the food?

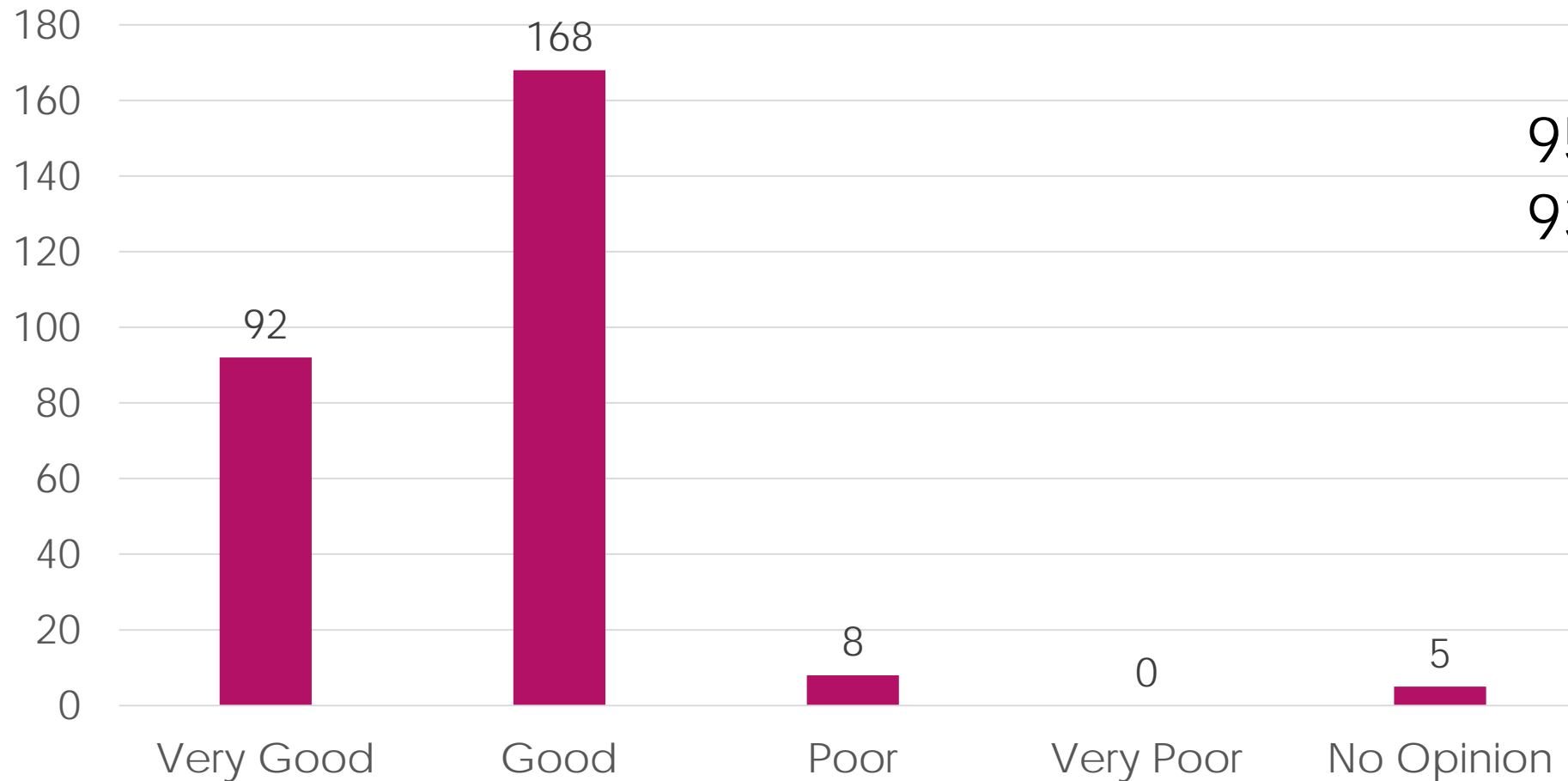
Responses: 272 Skipped: 1



95% Satisfied 2019
88% Satisfied 2018

Q2: How would you rate the appearance of the food?

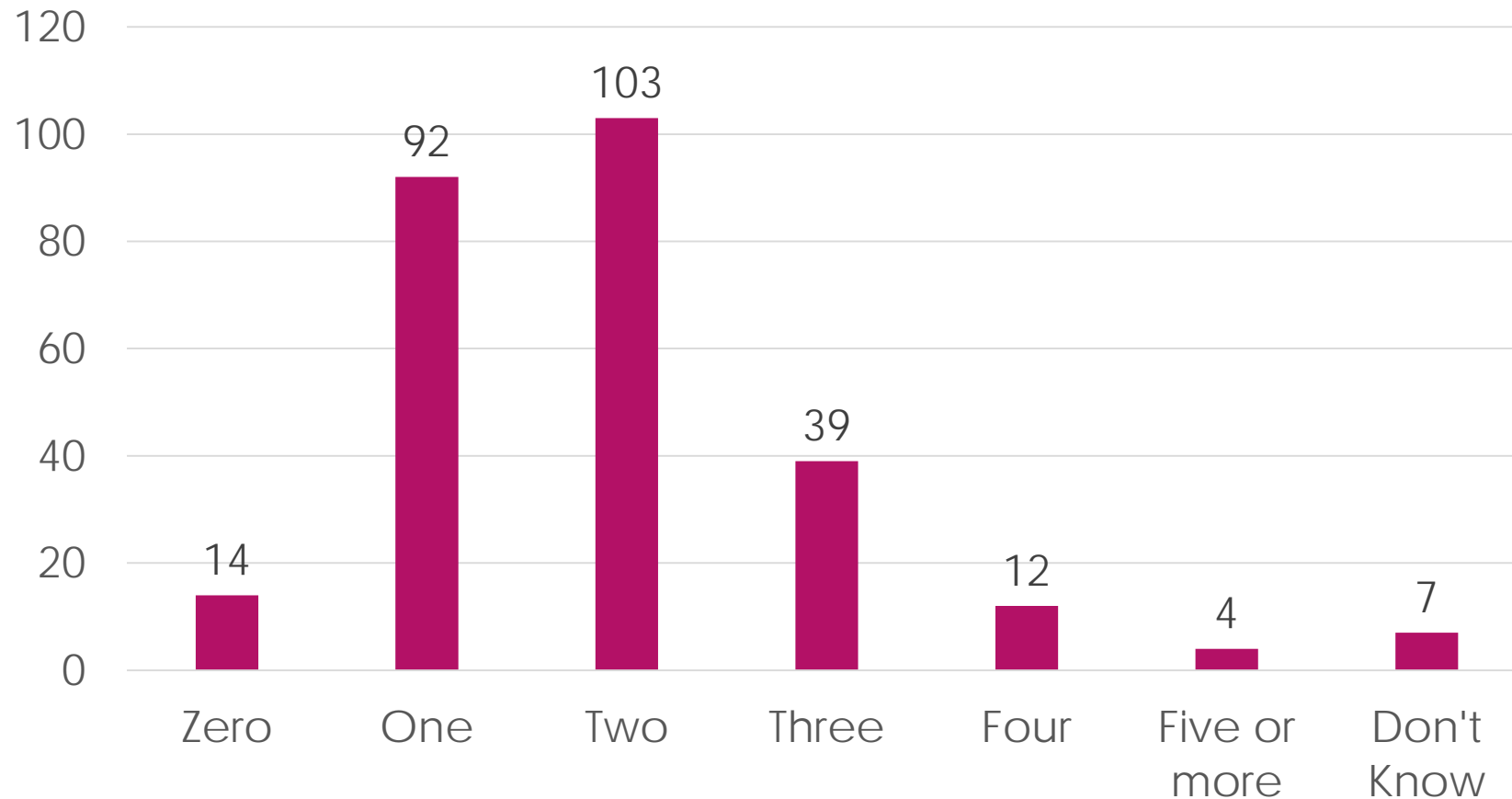
Responses: 273 Skipped: 0



95% Satisfied 2019
93% Satisfied 2018

Q3: How many servings of fruit do you usually eat per day?

Responses: 271 Skipped: 2



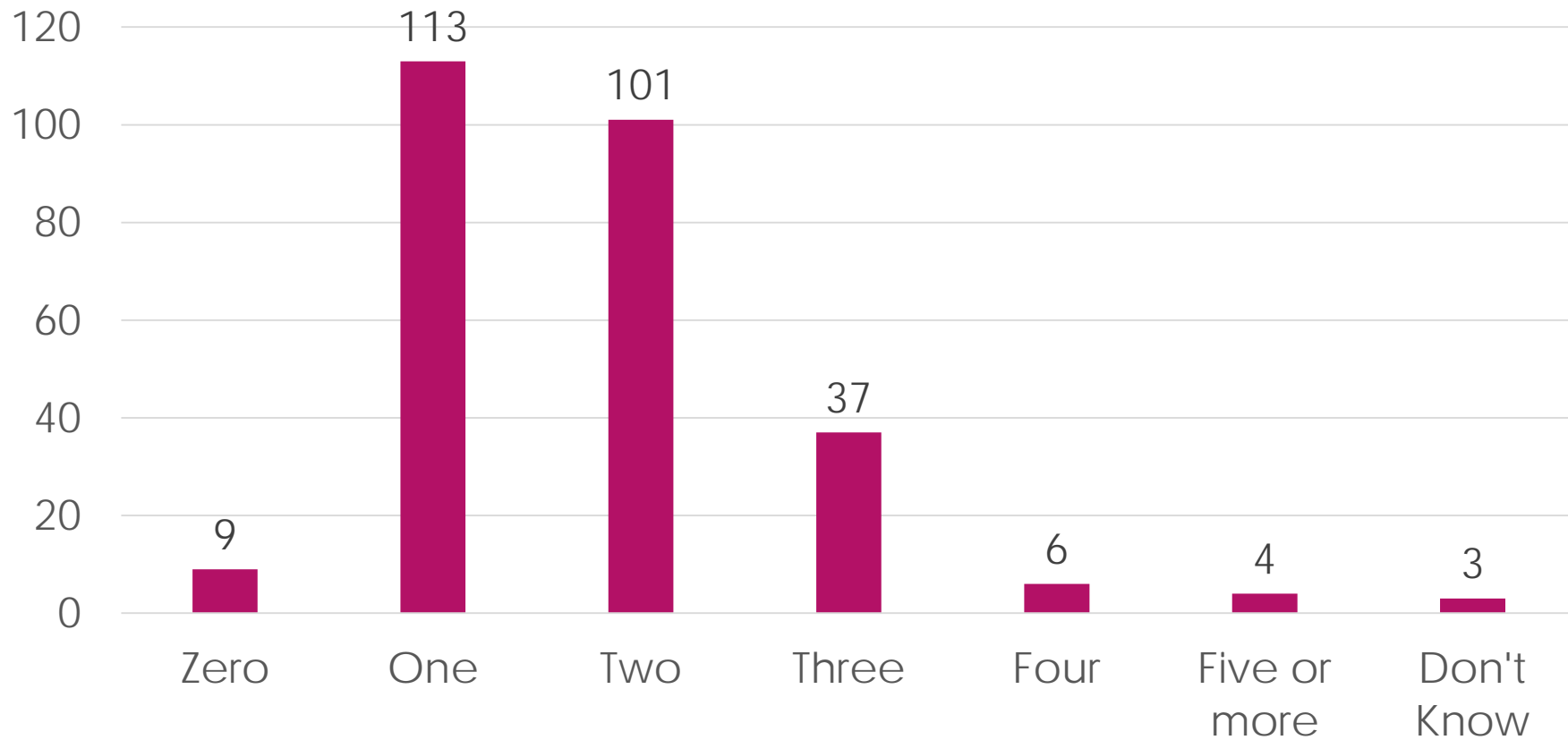
58% Consume recommended amount

39% Consume less than the recommended amount

2.6% Don't know

Q4: How many servings of vegetables do you usually eat per day?

Responses: 273 Skipped: 0



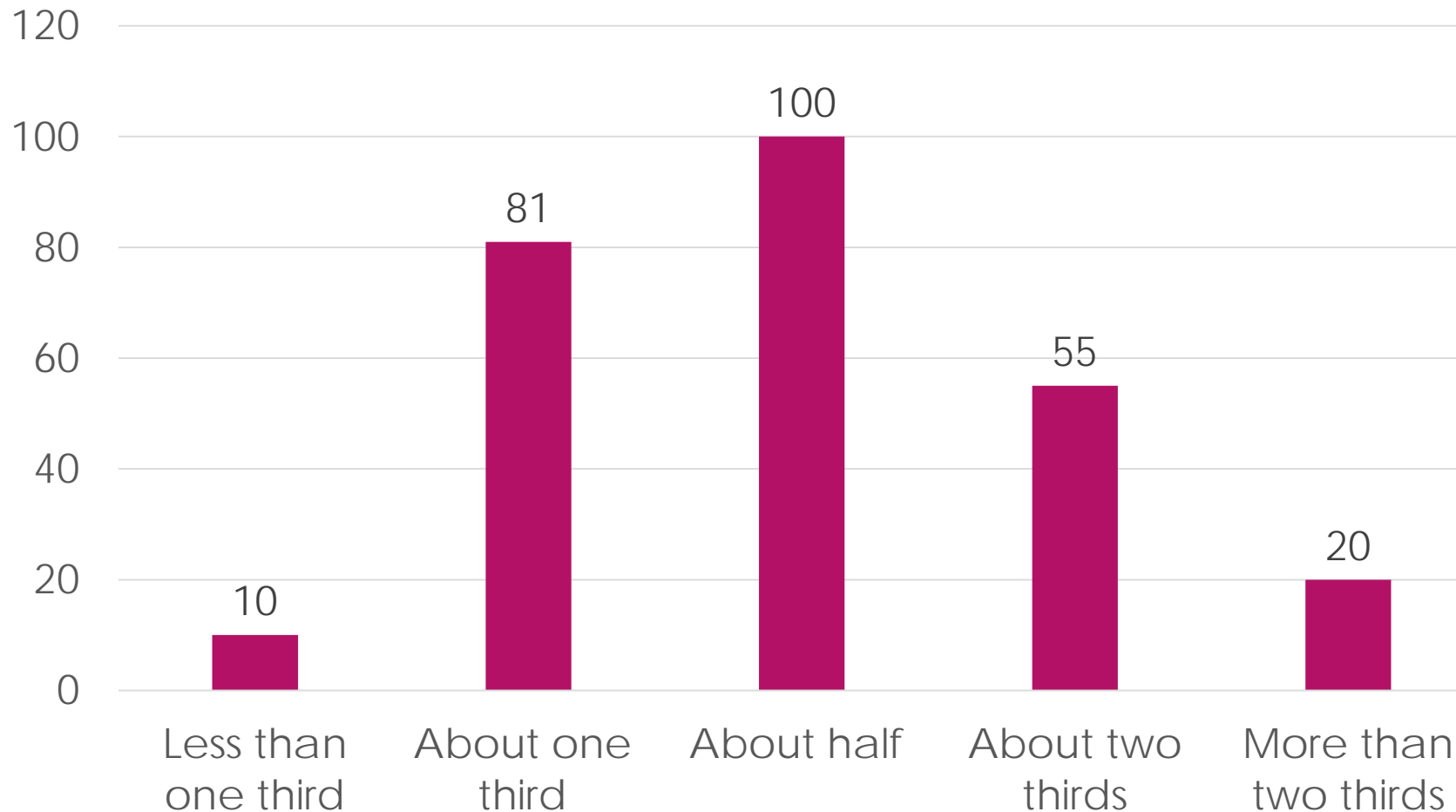
17% Consume the recommended amount

82% Do not consume the recommended amount

1% Don't know

Q5: How much of your total daily food intake is from this meal?

Responses: 266 Skipped: 7



2019:

34% Less than half

38% Half

28% More than half

2018:

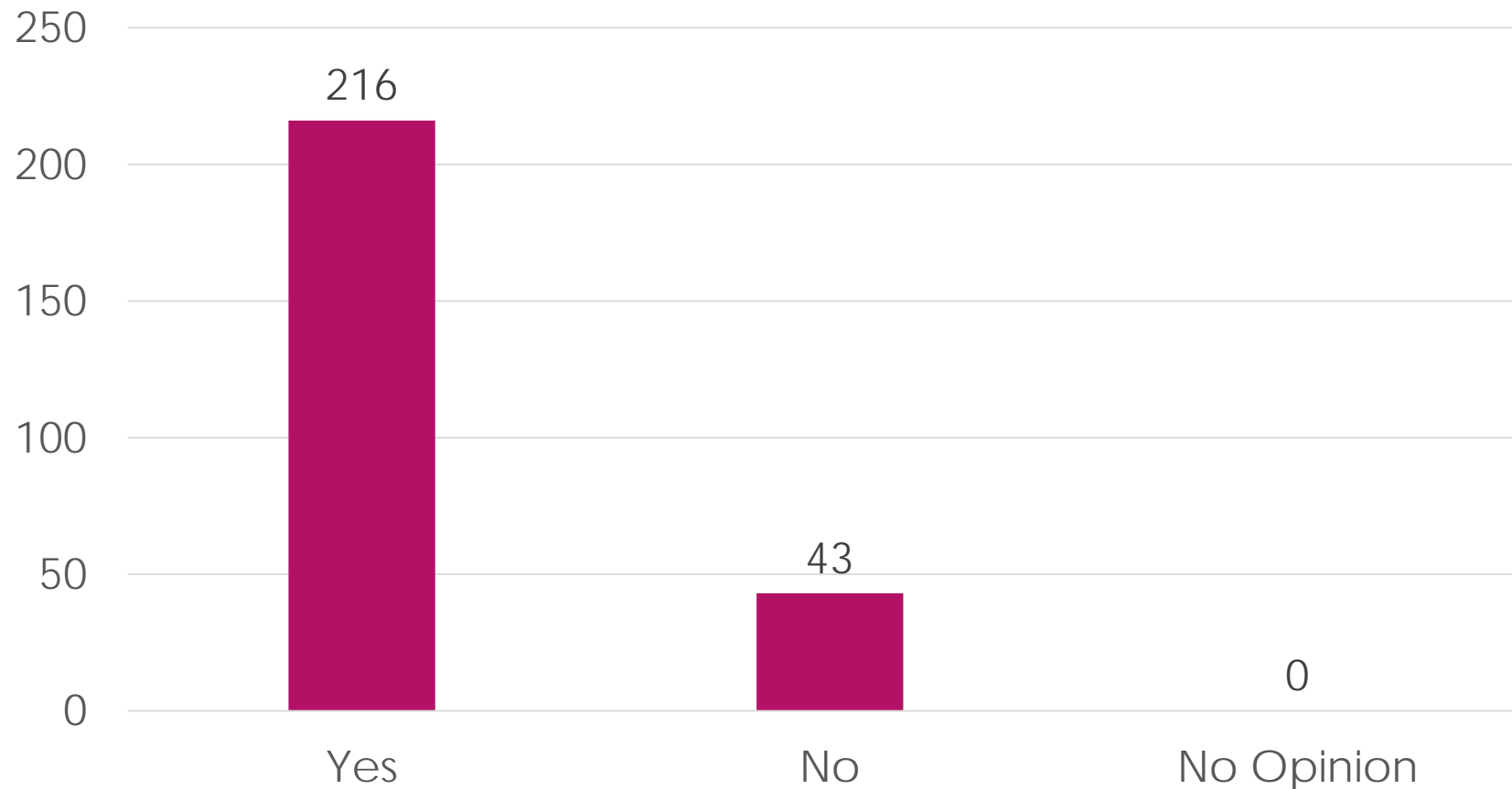
37% Less than half

37% Half

26% More than half

Q6: Are the hot foods hot when delivered?

Responses: 259 Skipped: 14

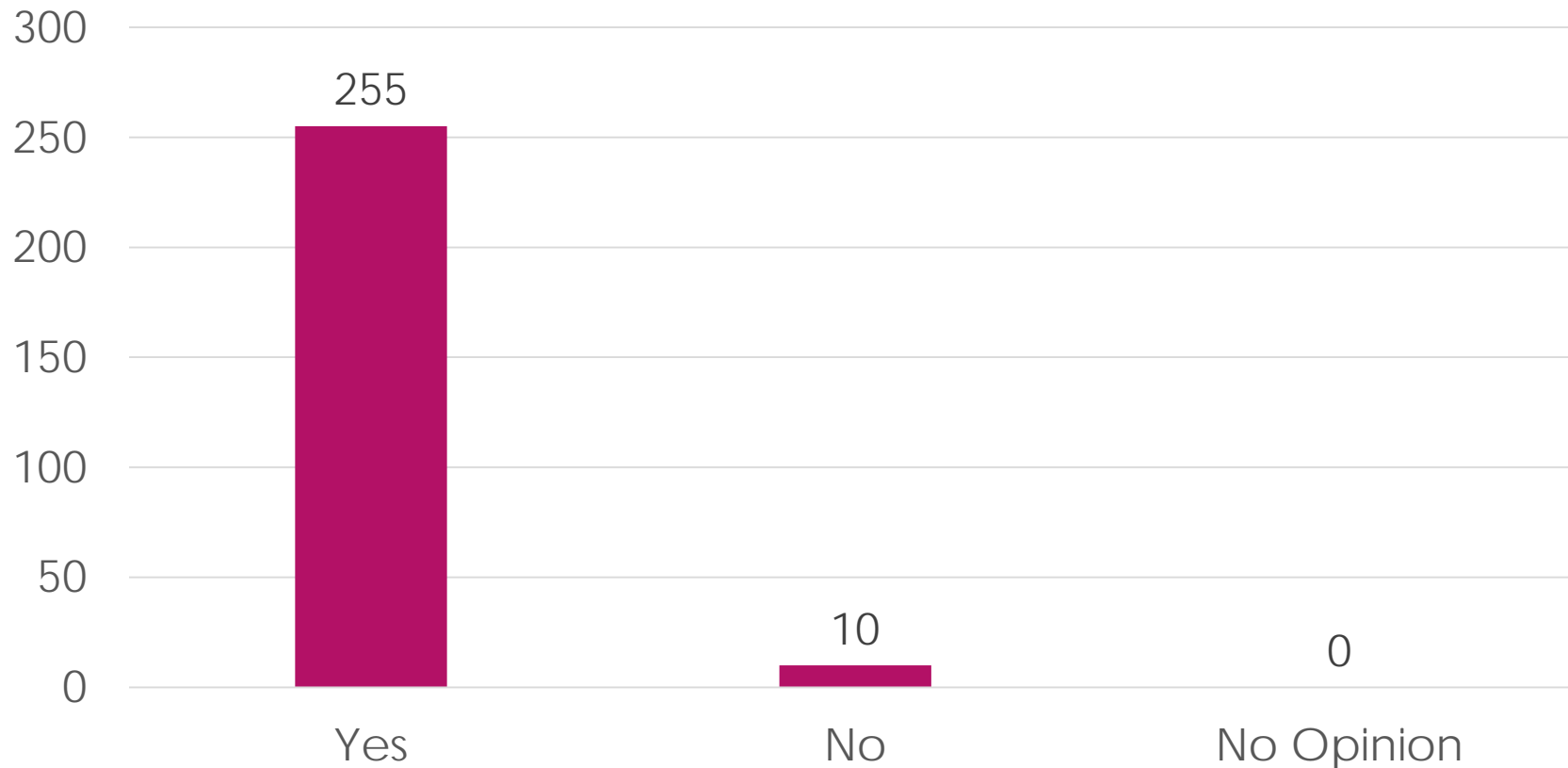


83% Yes
17% No

2018: 89%
said yes to
both hot and
cold foods

Q7: Are the cold foods cold when delivered?

Responses: 265 Skipped: 8



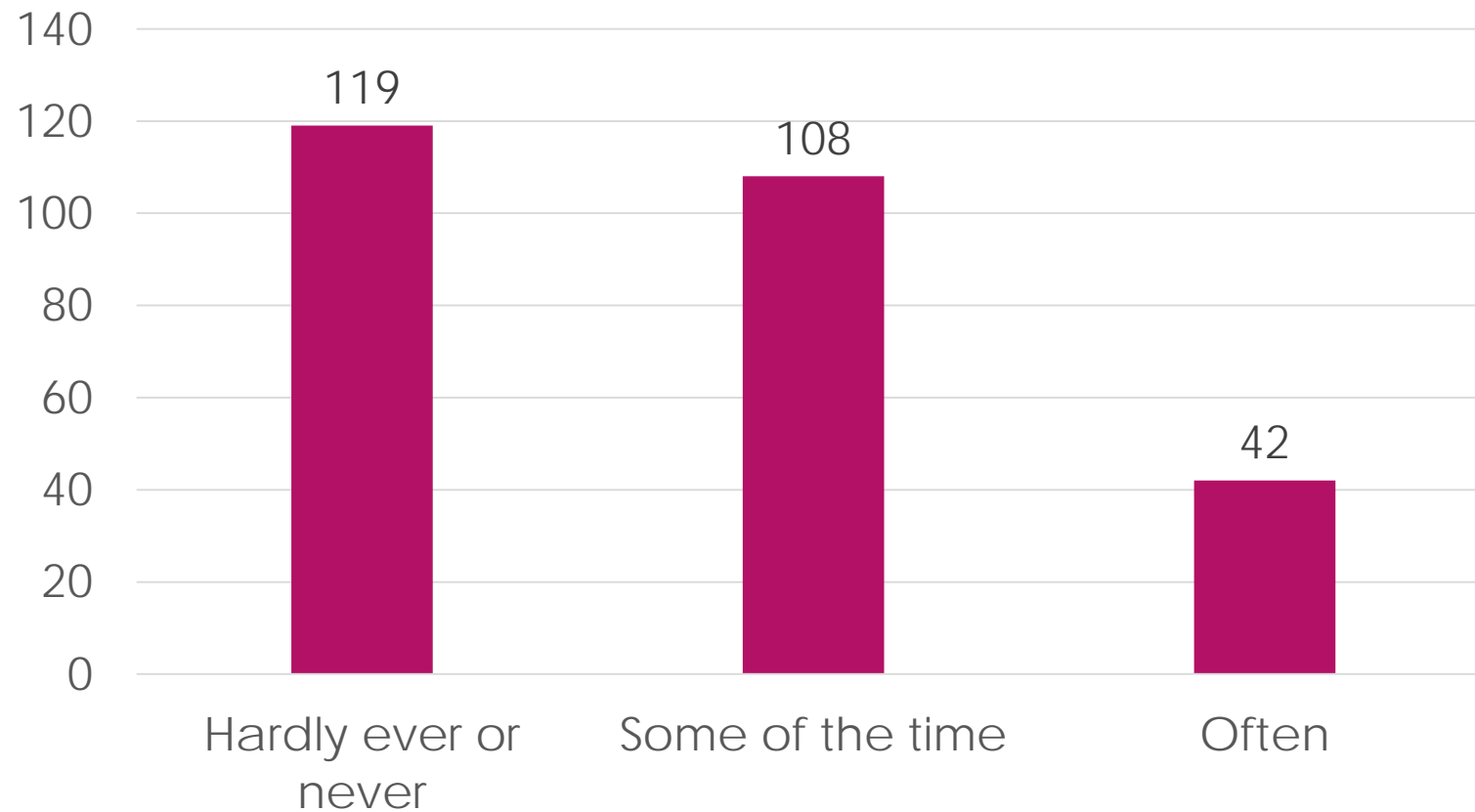
96% Yes

4% No

2018: 89% said
yes to both
hot and cold
foods

Q8: How often do you feel lonely?

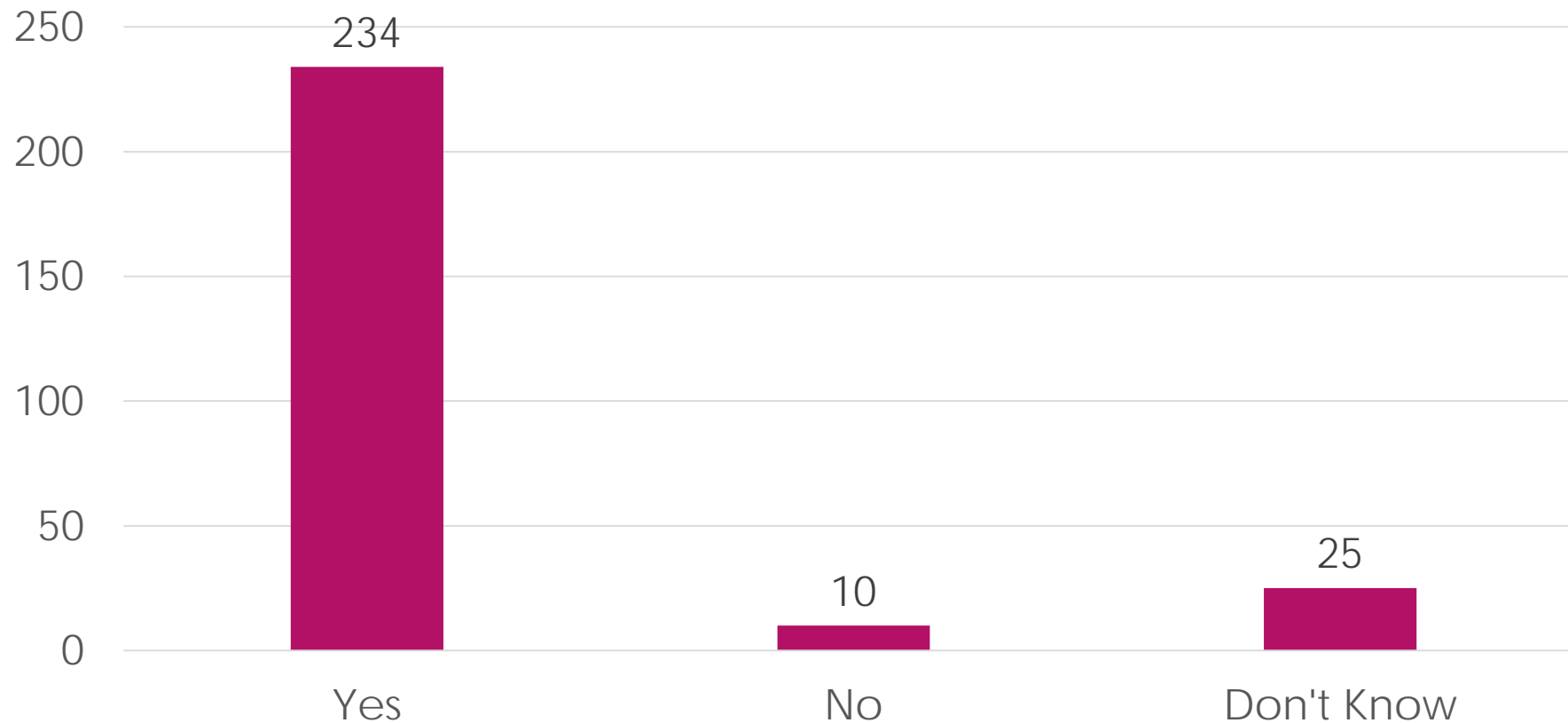
Responses: 269 Skipped: 4



44% Never/Rarely
40% Sometimes
16% Often

Q9: Would you recommend the Dining Program to a friend or family member?

Responses: 269 Skipped: 4



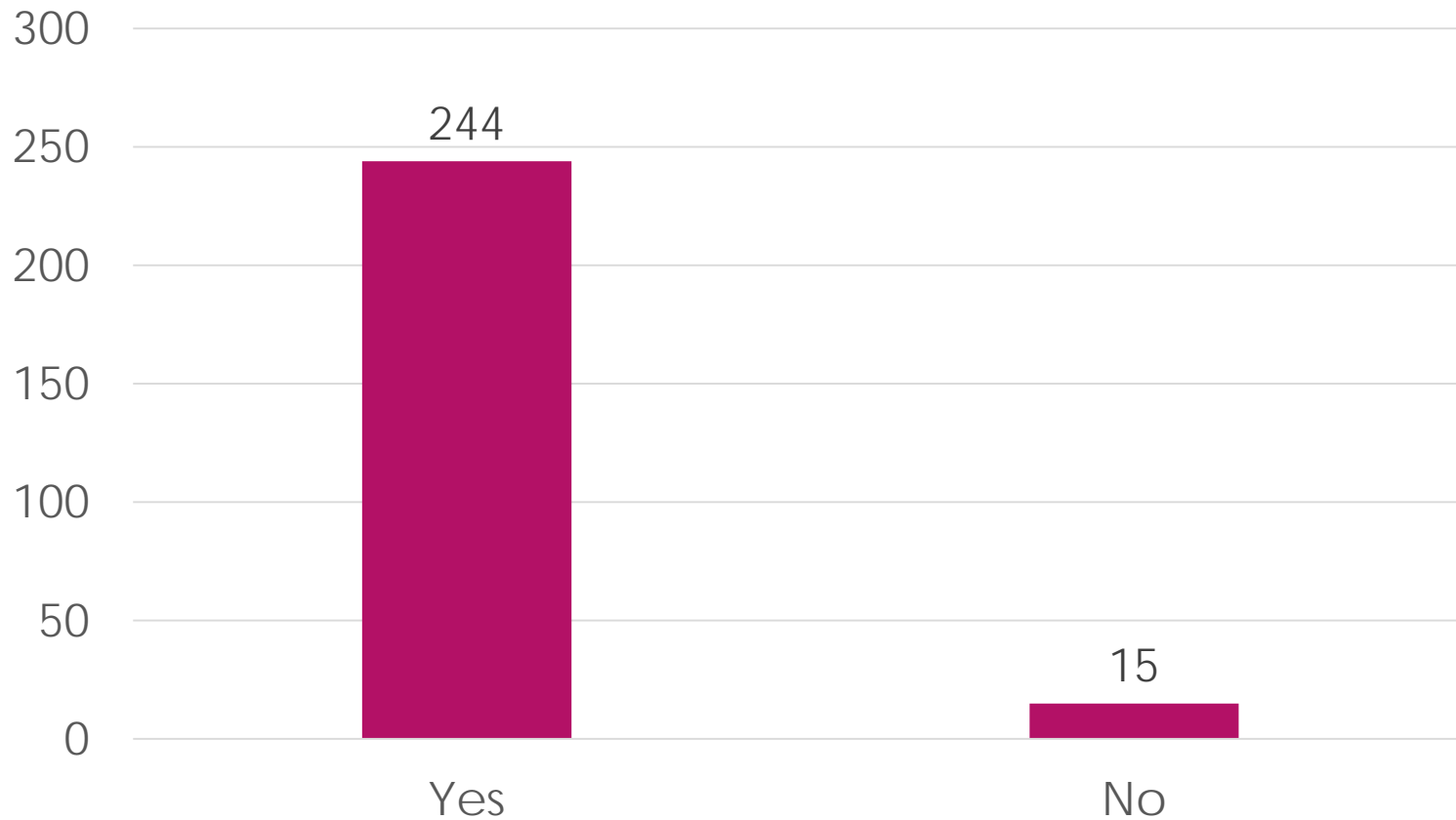
87% Yes

4% No

9% Don't know

Q10: Does receiving HDM help you continue to live where you choose?

Responses: 259 Skipped: 14



2019:
94% Yes
6% No

2018:
78% Yes
7% No
15% Don't know

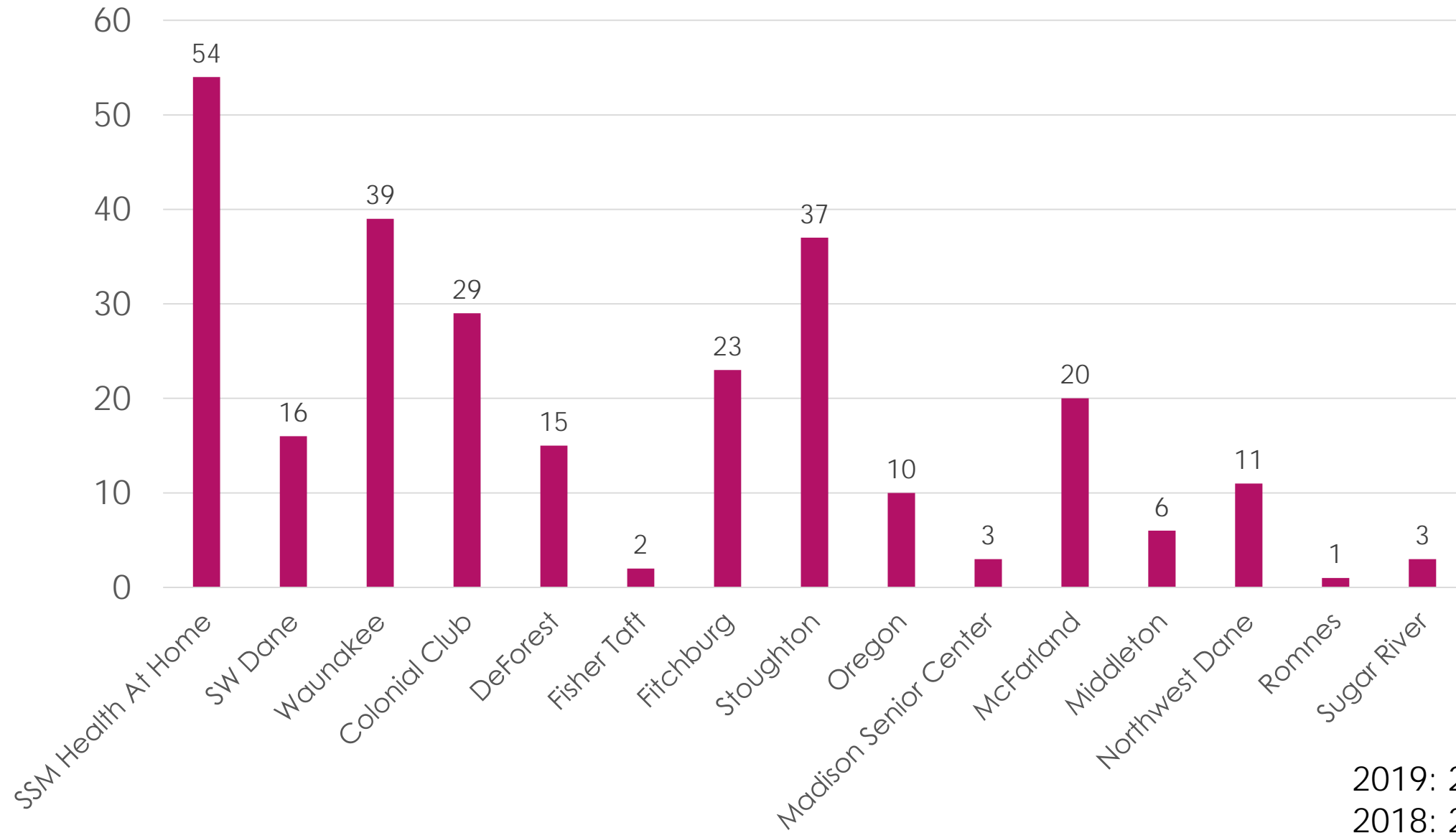
Q10: If there is one thing you especially appreciate about Meals on Wheels, what would that be?

- ❖ Variety
- ❖ Don't have to prepare the meal
- ❖ Friendly staff and volunteers
- ❖ Convenience
- ❖ That I have one full meal a day
- ❖ Portion control
- ❖ One less task for caregivers to be responsible for
- ❖ Safety check
- ❖ Tasty meals with lots of color
- ❖ Having a person stop by
- ❖ I eat better
- ❖ Having a hot, nutritious meal everyday
- ❖ Helps to manage chronic conditions

Q11: If you could change one thing about the Meals on Wheels program, what would that be?

- ❖ More pie
- ❖ Less sodium
- ❖ Vegetables are not done enough
- ❖ Offer MOW on weekends
- ❖ Less starchy things
- ❖ Larger portions
- ❖ More fresh fruit
- ❖ Warmer food and look better
- ❖ More diabetic friendly
- ❖ Less sandwiches and pasta
- ❖ More meat and potatoes
- ❖ More fish, less chicken

Meal Site Respondents



2019: 273 Respondents
2018: 239 Respondents